



**Quality policy of the  
«Medical university of Karaganda» NCJSC**

**Mission**

Social advancement, improvement of health and quality of life of the population of Kazakhstan by achieving excellence in science, education and practice

**Vision**

A world – class research university serving the benefit of Kazakhstani society

**Core values**

Traditions

Academic honesty

Professionalism

Innovations

Civil and social responsibility

**Within the frame of the Quality Policy, the management of «MUK» NJSC undertakes to:**

1) to ensure a high level of training of specialists for the health care system of the Republic of Kazakhstan that meets the requirements and expectations of the parties concerned;

2) to ensure the high competitiveness of the university in the domestic and foreign markets of educational services, scientific, clinical and innovative activities;

3) continuous improvement and modernization of the university infrastructure in order to improve the quality of services provided and reduce the costs of activities;

4) continuous improvement of the internal quality assurance system in order to increase the satisfaction of customers and the parties concerned .

**By adopting the Quality Policy, the management of «MUK» NJSC declares the basic principles of its activities:**

1) strategic planning and implementation of the university development strategy;

2) formation of a dynamically developing and successful research community;

3) satisfaction of consumers (individuals, society, organizations, state) with the quality of services provided ;

4) advancement of student council and representation of students in the management structures of the university;

5) advancement of innovative technologies to improve the quality of services provided;

6) advancement of human resources;

7) advancement of corporate culture and quality culture;



- 8) advancement and strengthening of partnerships at the national and international level;
- 9) advancement of the material and technical base and ensuring the efficient use of resources..

**Chairman of the Board – Rector**



**R.S. Dosmagambetova**

The document is approved by the decision of the Senate of the «MUK» NJSC  
Minutes No. 1 dated October 22, 2019